Please be advised that we have received reports from the University community that there have been several incidences of companies calling, or emailing trying to sell toner for printers, copiers, and fax machines. These vendors often refer to an upcoming price increase on these products and pressure the person on the phone to order immediately to avoid the increase. Typically the items they are selling are overpriced and inferior in quality, along with charging exorbitant freight and handling charges.

This practice is very common and these companies are generally referred to as “Toner Phoners”. For your toner needs Tufts currently has a partnership with Roxbury Technologies, through Staples for all toner supplies for printers, and FAX machines. Please use the Tufts Marketplace to order these items. For more information on the Tufts Marketplace


Toner and supplies for the Danka Toshiba copiers are provided at *no cost*, through our Service Agreement with Danka Office Products. You can contact DANKA at 1-800-OK-DANKA. Please have your machine id number available when calling.


If you have any questions or need help with a vendor selection, please contact the Purchasing Department at 73225.